

# Neshoba County General Hospital – Nursing Home

## Temporary Revised Visitation Policy

### March 25, 2020

The Neshoba County General Hospital – Nursing Home (NCGH) is committed to keeping our patients, staff, and visitors safe as we respond to the spread of coronavirus disease (COVID-19). We are taking measures to prevent the spread of COVID-19 at all of our facilities.

#### **Effective immediately and until further notice, the visitor policy for all NCGH facilities is as follows:**

- Adult patients are not permitted to have visitors except in the circumstances below.
- Pediatric patients are permitted to have the same two adult visitors, but both must be parents, guardians or caregivers.
- Visitation is fully restricted at the Neshoba County Nursing Home and Senior Life GPU

#### **Exceptions include:**

- Adult patients determined by the care team to be at the end-of-life may be visited by members of the immediate family.
- Adult patients with disruptive behavior, for whom a family member is essential to their care, may have one visitor.
- Adult patients with altered mental status or developmental delays where a caregiver is necessary to assist may have one visitor.
- Adult patients undergoing surgery or procedures may have one visitor before and during the procedure for both inpatient and outpatient procedures. For inpatients, the visitor must leave the hospital as soon as possible after the patient returns to the room.
- Visitors are not permitted in adult isolation rooms under any circumstances.
- Efforts are made to grant requests from a patient or family member for visits from a chaplain, chaplain intern, Eucharistic minister, community clergy or other spiritual advisor.
- Other exceptions are evaluated on a case-by-case basis.

#### **Patients and visitors entering a NCGH facility enter and are screened through the following available entrances:**

- The front entrance of the Hospital by the Emergency Department facing Holland Avenue.
- The front entrance to Neshoba Medical Associates facing Hospital Road.
- The front entrance to Neshoba Outpatient Therapy facing Hospital Road.
- The front entrance to Neshoba Urgent Care – Family Medicine facing the parking lot at East Gate.

#### **Visitors meeting any of the criteria below are not allowed to enter under any circumstances:**

##### **Any one or more of the following symptoms within the past 24 hours:**

- **Fever, cough, shortness of breath or sore throat**
- **Contact with an individual with a positive COVID-19 test or awaiting COVID-19 test results.**

Approved visitors entering the hospital must stay in the patient's room or associated waiting room during the entirety of their visit. The designated visitors remain the only authorized visitors throughout the patient stay. Approved visitors leaving the hospital outside of the revised visiting hours are not able to re-enter the hospital until the following day. The revised visiting hours are 6:00 a.m. to 6:30 p.m.

We encourage our patient families to use remote visits using telephone or video chat.

Frequent handwashing is required to protect our patients, employees, and visitors from the spread of germs and viruses.

*Thank you for your patience and understanding during this period of uncertainty as we take steps to limit exposure and spread of COVID-19.*

For more information visit [www.neshobageneral.com](http://www.neshobageneral.com)

